Section A:

A1. Summary opinion

	Strongly disagree	Disagree	Neither agree nor disagree	Agree	Strongly agree	Don't know
I am satisfied with my housing support staff	☐	☐	☐	☐	☐	☐
I feel safe with my housing support staff	☐	☐	☐	☐	☐	☐
	☐	☐	☐	☐	☐	☐

A2. My opportunities to influence the support I receive

	Strongly disagree	Disagree	Neither agree nor disagree	Agree	Strongly agree	Don't know
I'm given an opportunity to have my say on how the support or assistance I receive at the assisted living facility is carried out	☐	☐	☐	☐	☐	☐
My housing support staff ask what kind of support or assistance I would like	☐	☐	☐	☐	☐	☐
I know where to turn if I want to make comments and complaints about my housing support staff	☐	☐	☐	☐	☐	☐

A3.

My opinions on the support I receive

	Strongly disagree	Disagree	Neither agree nor disagree	Agree	Strongly agree	Don't know
My housing support staff understand what I need	☐	☐	☐	☐	☐	☐
My support workers at the assisted living facility know my strengths and abilities	☐	☐	☐	☐	☐	☐
I am satisfied with the support I get from my housing support staff	☐	☐	☐	☐	☐	☐

A4.

How I get on with my housing support

	Strongly disagree	Disagree	Neither agree nor disagree	Agree	Strongly agree	Don't know
I trust my housing support staff	☐	☐	☐	☐	☐	☐
My support workers at the assisted living facility treat me with respect	☐	☐	☐	☐	☐	☐
The staff are good at getting me to do things independently (in other words, do things myself.)	☐	☐	☐	☐	☐	☐

Elfor ifylnad

Section B:

Discrimination at the centre

Discrimination is when you are offended, disadvantaged or treated differently to others by a staff member. The disadvantages or offences must be connected to some of the seven discrimination reasons (gender, gender identity or expression, ethnic origin, religion or other interpretation of belief, disability, sexual orientation and age) If a user in a home offends other users it is called harassment.

B1. Do you feel you have been discriminated against by your housing support staff in the last 12 months?

- ☐ Yes
- ☐ No
- ☐ Prefer not to answer

B2. What was the reason you felt discriminated against? You can select more than one option.

- ☐ Because I am a woman (gender)
- ☐ Because I am a man (gender)
- ☐ Because I feel like a woman/man/something else although I was born male or female (gender identity or expression)
- ☐ Because I come from another country (ethnic origin)
- ☐ Because of my religion (religion or other interpretation of belief)
- ☐ Because I suffer from a disability (disability)
- ☐ Because I am/fall in love with or want to have sex with someone of the same gender as myself (sexual orientation)
- ☐ Because of my age (age)
- ☐ Prefer not to answer

B3. Did you tell any of the staff what happened?

- ☐ Yes
- ☐ No
- ☐ Partly
- ☐ Prefer not to answer

Ej för ifyllnad

B4.

If you did tell them, do you think your situation has improved?

Yes ☐

No ☐

Partly ☐

Prefer not to answer ☐

Section C:

Note that the questions below are not about the organisation but are questions about how the investigation of your need for support has been carried out by the municipal aid official!

C1. Have you been in contact with your aid assessor in the past year?

Yes ☐

No ☐

Don't know ☐

C2. Questions about my care administrator (the person from the municipality who looks at what support or assistance you need)

	Strongly disagree	Disagree	Neither agree nor disagree	Agree	Strongly agree	Don't know
It is easy to contact my assistance assessor	☐	☐	☐	☐	☐	☐
I am satisfied with how things went when my care administrator and I reviewed what support I need (for example, accommodation)	☐	☐	☐	☐	☐	☐
I am satisfied with how I was treated by my care administrator	☐	☐	☐	☐	☐	☐

Section D:

D1. Questions about freedom of choice

	Strongly disagree	Disagree	Neither agree nor disagree	Agree	Strongly agree	Don't know
I am satisfied with the number of hours a month I receive housing support	☐	☐	☐	☐	☐	☐
I chose my provider myself	☐	☐	☐	☐	☐	☐
I have been given information about my ability to choose provider	☐	☐	☐	☐	☐	☐

Ej for ityinad

Section E: Background

E1. Did you answer the questions yourself?

- ☐ Yes, all by myself
- ☐ No, with a friend, relative or someone else
- ☐ No, someone else answered the questions for me

E2. Were you born in Sweden?

- ☐ Yes
- ☐ No
- ☐ Prefer not to answer

E3. Were your parents born in Sweden?

- ☐ Both my parents were born in Sweden
- ☐ One of my parents was born in Sweden
- ☐ INeither of my parents were born in Sweden
- ☐ Prefer not to answer
- ☐ Don't know

E4. Har du några övriga synpunkter? Dina svar kommer redovisas i sin helhet men anonymiserade och blir offentliga. Skriv därför INTE saker som gör att ditt svar går att identifiera (som namn, adress eller liknande.)

Ej för ifyllnad