

# Stockholms stad brukarundersökning Korttidshem

## Short-term Home

Below follows a set of statements that we would like you to give us your feedback on  
Answer by ticking the box on the answer sheet that you think best describes the current situation.

When ticking the sad looking face, you disagree with the statement. When ticking the happy looking face, you agree with the statement.

### Q1

#### Overall opinion

	Strongly disagree	Somewhat disagree	Neither agree nor disagree	Somewhat agree	Strongly agree	Don't know
I am happy with my short-term home	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I am treated well by the staff.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

### Q2

#### Being involved in decisions

	Strongly disagree	Somewhat disagree	Neither agree nor disagree	Somewhat agree	Strongly agree	Don't know
I have been involved in planning the support (help) I get	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I can tell the staff if I think something is not quite right	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
The staff listens to me	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

### Q3

#### Do you have a personal development plan?

(A plan that is all about you and how you would like to be supported in order to feel and do well.)

- ☐ Yes
- ☐ No
- ☐ Don't know

### Q4

#### Were you involved in creating your own Personal Development Plan?

- ☐ Yes
- ☐ No
- ☐ Don't know

## Getting the support you need

**Q6**

	Strongly disagree	Somewhat disagree	Neither agree nor disagree	Somewhat agree	Strongly agree	Don't know
I know who my support person is (person responsible for me).	<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I am happy with the staff.	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I find it easy to talk to the staff.	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I feel safe and secure in my short-term home	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
The staff treats me with respect.	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

## Accessibility

It is easy to find your way around the city (streets, squares, shops, travel stops, means of transport).













### Communication support

- ☐ Widgit symbols
- ☐ Pictograms
- ☐ Boardmaker
- ☐ Picto-Selector
- ☐ None of these
- ☐ Other communication support
- ☐ Don't know

Do you use any of the following tools to help you communicate?  
You may choose more than one answer.

- ☐ Widget Go SE
- ☐ BIG Step-by-Step
- ☐ Pratkort
- ☐ Prata
- ☐ Språkkistan
- ☐ Symwriter
- ☐ Go Talk
- ☐ Osmo
- ☐ Snap Scene
- ☐ Talking Mats App
- ☐ Kat-Kitt
- ☐ None of these
- ☐ Other
- ☐ Don't know

**Option to choose**

	Strongly disagree	Somewhat disagree	Neither agree nor disagree	Somewhat agree	Strongly agree	Don't know
I know that I have the option to choose the type of short-term living arrangement						
I personally chose my current short-term home						

---

**Q10****Discrimination**

**Discrimination is when the staff treats you less favourably than others, for example, when you are mistreated/intimidated on discriminatory grounds such as a disability, your age or gender. Harassment is when a user intimidates or regularly offends other users in a home. There are seven grounds of discrimination (gender, gender identity or expression, ethnic origin, religion or other beliefs, disability, sexual orientation and age).**

**Have you ever in the past year felt discriminated at your short-term home?**

- ☐ Yes
- ☐ No
- ☐ Prefer not to answer
- ☐ Don't know

---

**Q11**

**What reason did you have to feel discriminated? You may choose more than one answer.**

- ☐ Because I am a woman (gender)
- ☐ Because I am a man (gender)
- ☐ Because I feel like a woman/man/other gender identity even though I was born a woman/man (gender identity or expression)
- ☐ Because I come from another country (ethnic origin)
- ☐ Because I believe in a God or similar (religion or other belief)
- ☐ Because I have a disability (functional impairment)
- ☐ Because I have fallen in love with or would like to have sex with someone of the same gender as myself (sexual orientation)
- ☐ Because I am young or old (age)
- ☐ Another reason
- ☐ Don't know
- ☐ Prefer not to answer

---

**Q12**

**Have you talked to the staff about what happened?**

- ☐ Yes
- ☐ No
- ☐ Prefer not to answer

---

**Q13**

If you have talked to the staff about what happened, do you now think the situation has improved?

- ☐ Yes
- ☐ No
- ☐ Prefer not to answer
- 

**Q14**

Treatment by Assistance Officer

	Strongly disagree	Somewhat disagree	Neither agree nor disagree	Somewhat agree	Strongly agree	Don't know
My Assistance Officer listens, explains and gives me clear and concise information. (Treats me well)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

---

**Q15**

Other

	Strongly disagree	Somewhat disagree	Neither agree nor disagree	Somewhat agree	Strongly agree	Don't know
The questions were easy to answer.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

---

**Q16**

Who has answered the questions?

- ☐ I have answered the questions myself.
- ☐ I had help answering the questions.
- ☐ Someone else, a relative/friend answered the questions on my behalf.
- 

**Complete**

Thank you for participating in this questionnaire!

---