

Username:
Password:
<https://svara.origogroup.com/>

Servicebostad LSS

We'd like to know what you think of your accommodation and the support you receive from the staff. That's so we can do it better. You yourself decide whether you want to answer the questions. It's important for it to be you who answers. A question assistant can help you if you want help when you answer. No-one can see what you've answered. Remember not to write names or other personal information when entering an answer as free text.

1. Are you allowed to make decisions about things that are important to you at the accommodation where you live?

- ☐ Yes
- ☐ Sometimes
- ☐ No

Write your comments here:

2. Do you receive the help you want from the staff at the accommodation where you live?

- ☐ Yes
- ☐ Sometimes
- ☐ No

Write your comments here:

3. Do the staff at the accommodation where you live care about you?

- ☐ Yes
- ☐ Sometimes
- ☐ No

Write your comments here:

4. Do the staff at the accommodation where you live talk to you in a way you can understand?

- ☐ All
- ☐ Some
- ☐ None

Write your comments here:

5. Do the staff at the accommodation where you live understand what you say?

- ☐ All
- ☐ Some
- ☐ None

Write your comments here:

6. Do you feel safe with the staff at the accommodation where you live?

- ☐ All
- ☐ Some
- ☐ None

Write your comments here:

7. Are you afraid of anything at the accommodation where you live?

- ☐ Never
- ☐ Sometimes
- ☐ Often

Write your comments here:

8. Do you know who to talk to if there is any problem with the support you get from the staff at the accommodation where you live?

☐ Yes

☐ No

Write your comments here:

9. Are you happy with the staff at the accommodation where you live?

☐ Yes

☐ Sometimes

☐ No

Write your comments here:

10. Do the staff treat you well?

☐ Yes

☐ Sometimes

☐ No

Write your comments here:

11. Are you satisfied with the support you receive at the accommodation where you live?

- ☐ Yes
- ☐ Sometimes
- ☐ No

Write your comments here:

12. Do you feel that the staff have discriminated against you at home?

- ☐ Yes
- ☐ No

Write your comments here:

13. Are you female or male?

- ☐ Female
- ☐ Male
- ☐ Other

Write your comments here: